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U.S. Energy Leader Drives Project Success and Operational Efficiency with Graylog

COMPANY SNAPSHOT

Industry:

Energy and Utilities

Headquarters:

United States

Company Size:

\$30B+ Annual Revenue

Focus Areas:

IT Operations, Risk Management, Compliance, Business Process Optimization

Deployment Model:

Graylog Enterprise

"The project organization was seamless, with clear communication and a structured approach that kept everything on track. Special thanks to Siva for the expert support—his attention to detail and technical knowledge made a huge difference."

 IT Associate, Energy Sector, United States

THE CHALLENGE

A leading U.S.-based energy company needed a scalable, secure, and efficient log management solution to streamline operations, control costs, and enhance risk management and compliance outcomes. Their legacy tools struggled to provide the flexibility, analytics, and performance required for mission-critical infrastructure.

Key goals included:

- Improving operational efficiency and business process outcomes
- Strengthening compliance and risk management
- Optimizing cost without compromising capabilities
- Enabling seamless integration into existing infrastructure

After evaluating vendors like Elastic and Datadog, they needed a partner with proven services expertise, a robust product roadmap, and strong on-prem support.

WHY THEY CHOSE GRAYLOG

Graylog's platform stood out with its powerful analytics, performance, and consultative deployment model. The decision was driven by product functionality, cost-effectiveness, and the confidence instilled by a strong user community and technical support team.

Highlights:

Seamless Project Execution: Clear communication and structured planning ensured smooth implementation—key to project success.

Strong Consulting Partnership: Dedicated experts like Siva delivered consistent, hands-on support that accelerated deployment and resolved issues quickly.

Flexible, Scalable Platform: Graylog's capabilities scaled effortlessly to meet the complex needs of a major enterprise—without performance trade-offs.

On-Prem Sovereignty: A 100% on-premises deployment ensured full data control and compliance alignment for a regulated industry.

Real-World Results



EFFICIENT OPERATIONS, TANGIBLE IMPACT

- Improved internal process visibility with powerful analytics
- Streamlined workflows supported by intuitive dashboards and alerting



FASTER DEPLOYMENT, LOWER OVERHEAD

- Quick rollout with minimal disruption
- Minor UI bugs resolved rapidly with Graylog's responsive support



SUSTAINED LONG-TERM VALUE

- Lower total cost of ownership compared to competitive alternatives
- Supported ongoing business goals across IT operations and compliance

DESIGNED FOR COMPLEX, REGULATED ENVIRONMENTS

For this global energy company, Graylog proved to be more than just a tool—it was a trusted partner. With expert-led implementation, scalable architecture, and a laser focus on customer success, Graylog delivered lasting value for an industry where precision and control are non-negotiable.





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