



Security Teams Embrace Graylog to Streamline Operations and Replace Legacy SIEM Complexity

COMPANY SNAPSHOT

Industry:

Information Technology Services

Headquarters:

Dublin, Ireland

Company Size:

<50M USD Revenue

Core Capabilities:

SIEM, Compliance Reporting,
Security Operations, Infrastructure
Monitoring

Deployment Model:

Graylog Cloud on AWS (SaaS)

“The product is extremely flexible, and works well for a variety of use cases—even on the completely free tier.”
— IT Security Engineer, Ireland

OVERVIEW

An IT services firm based in Ireland needed a more flexible way to manage logs across client environments. Traditional SIEM platforms were too expensive, too complex, or too resource-intensive to manage. The organization turned to Graylog Cloud on AWS to achieve centralized observability, simplified compliance workflows, and instant access to data—without deploying or maintaining infrastructure.

THE PROBLEM

The organization worked with multiple clients across different sectors and needed a centralized way to ingest and analyze log data. Their previous toolset relied heavily on manual analysis, had limited alerting capabilities, and didn't scale with their needs. Compliance audits were time-consuming, incident response was reactive, and onboarding new customers took too long. Licensing models from other SIEM vendors made cost management unpredictable.

THE SOLUTION

By deploying Graylog Cloud on AWS, the firm established a centralized, cloud-native log management platform that provided flexibility across all client environments. Graylog's search features made investigation seamless, while prebuilt dashboards and alerting reduced configuration overhead. Even junior staff could quickly gain value without needing SIEM expertise. The deployment was completed within days, with no need for on-prem infrastructure or complex setup.

Outcomes That Matter

UNIFIED OBSERVABILITY



- Logs from client systems are now accessible through a single cloud interface
- Dashboards visualize threats and performance issues in real time
- AWS backbone ensures uptime and scale across use cases

COMPLIANCE CONFIDENCE



- Searchable audit trails make reporting painless
- Alerts flag risky behavior before it becomes an incident

COST AND TIME EFFICIENCY



- Onboarded new clients faster with zero infrastructure deployment
- Graylog's pricing was predictable and fit smaller client budgets
- Admins spent less time on setup and more time solving problems

TEAM ENABLEMENT



- Analysts didn't need to learn proprietary query languages
- Out-of-the-box visualizations helped accelerate adoption
- Teams felt empowered instead of overwhelmed

BUILT TO SCALE WITH YOUR NEEDS

Graylog is a For small IT teams supporting many clients, **Graylog Cloud (hosted on AWS)** delivers what legacy SIEMs couldn't: fast time to value, clear pricing, and powerful tools that don't require a dedicated staff to operate. From day one, the team gained visibility across environments, improved their response times, and made compliance easier to maintain.

Graylog Cloud helped them stop chasing logs and start focusing on what matters.

