# graylog

# Indian Education Provider Boosts Digital Learning Agility with Graylog Cloud

## COMPANY SNAPSHOT

**Industry:**
Education

**Headquarters:**
India

**Company Size:**
Gov't/PS/ED <5,000 Employees

**Core Capabilities:**
Digital Learning Infrastructure, Log Visibility, Event Monitoring

**Deployment Model:**
Graylog Cloud on AWS (SaaS)

*"Search functionality, real-time notifications, and analytical dashboards give us exactly what we need. Graylog helps us move faster, with fewer errors."*

**— Front-End Developer, Public Education Sector, India**

## OVERVIEW

For this public education institution in India, supporting a responsive and reliable digital learning environment was critical—especially with increasing demand for online access and limited IT resources. However, siloed tools, manual processes, and a lack of visibility into system activity slowed response times and hindered operational clarity.

To address this, the team adopted Graylog Cloud on AWS, gaining centralized log management, real-time alerting, and intuitive dashboards—all in a scalable SaaS model that fit their lean staffing and budget constraints.

## THE PROBLEM

The IT team faced growing complexity without the tooling to match. They needed:

- Real-time visibility into student activity and system performance
- A streamlined way to monitor event logs across multiple services
- Fast deployment without infrastructure overhead
- Cost-effective support for compliance and incident response

Without these capabilities, maintaining uptime and delivering a smooth learning experience became increasingly difficult.

## THE SOLUTION

Graylog Cloud delivered the right blend of ease, visibility, and responsiveness. Within days, the institution had access to:

- Customizable dashboards to track real-time activity across systems
- Live notifications for immediate awareness of outages or anomalies
- Intuitive search and filtering tools to support faster diagnostics
- A SaaS model on AWS—minimizing setup, upgrades, and maintenance burden

Although the team did not require advanced retention features, Graylog Cloud met all their core requirements for digital learning observability and operational efficiency.

# Outcomes That Matter

## AGILE RESPONSE FOR DIGITAL EDUCATION

- Real-time alerts minimized downtime and helped staff act quickly
- Searchable logs made incident analysis and decision-making easier
- Dashboards provided clear insight for non-technical users

## BUILT FOR LEAN TEAMS

- Fast deployment accelerated time-to-value
- No infrastructure to maintain reduced operational overhead
- Simple, effective tools enabled a small IT staff to do more

## SUPPORTING EDUCATION WITHOUT COMPROMISE

In today's hybrid education landscape, performance issues and downtime can disrupt learning at scale. With **Graylog Cloud (hosted on AWS)**, this institution gained centralized visibility, proactive alerting, and a lightweight operational footprint—empowering them to support digital classrooms with speed and confidence.

**Explore Graylog Cloud >**

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