



IT Services Firm Modernizes Log Management and Accelerates Growth with Graylog Cloud

COMPANY SNAPSHOT

Industry:

Information Technology Services

Headquarters:

United States & Germany

Company Size:

<50M USD Revenue

Core Capabilities:

DevOps Monitoring, Centralized Logging, Security Alerts, Cloud Infrastructure Support

Deployment Model:

Graylog Cloud, AWS

**“Scaling available.
We needed a tool that
could grow with us—and
Graylog Cloud on AWS
delivered.”**

**— Director of Software
Development, United States**

OVERVIEW

This IT services firm operates in the U.S. and Germany, helping clients modernize infrastructure, monitor performance, and stay secure in hybrid and cloud-native environments. To support multiple use cases, from DevOps visibility to centralized event logging, the team needed a flexible log management solution that didn't require a dedicated SIEM team or heavy infrastructure.

With inconsistent log formats, slow event correlation, and the need for real-time alerts, they turned to Graylog Cloud on AWS for a platform that delivered power without the pain of managing it.

THE PROBLEM

Supporting clients across industries/geographies meant dealing with:

- Fragmented log formats and multi-source ingestion challenges
- No consistent or centralized alerting mechanism
- Difficulty correlating events in real time
- Legacy tools that slowed investigation and failed to scale
- Costly infrastructure maintenance for on-prem SIEM systems

Their existing workflows left too much room for error and consumed valuable time during compliance reporting, threat response, and DevOps troubleshooting.

THE SOLUTION

Deploying Graylog Cloud on AWS gave the team a centralized logging backbone that scaled with their multi-region footprint—no hardware required.

Graylog's built-in search, alerting, and dashboard tools provided instant visibility into cloud and on-prem systems. Users across the organization—from sysadmins to security engineers—could create custom alerts, search historical data, and spin up dashboards without writing code or depending on specialized staff.

Even the free tier enabled immediate automation and insight, proving critical for lean, fast-moving teams.

Outcomes That Matter

UNIFIED OBSERVABILITY



- Logs from AWS and hybrid systems aggregated into a single view
- Real-time dashboards visualize trends and anomalies
- No additional infrastructure required

OPERATIONAL EFFICIENCY



- Log ingestion and alerting are now real-time
- Issues are caught before they become incidents
- Teams troubleshoot performance and availability faster

COST AND RESOURCE GAINS



- Onboarded new clients faster with zero infrastructure deployment
- Graylog's pricing was predictable and fit smaller client budgets
- Admins spent less time on setup and more time solving problems

CLOUD-NATIVE DEPLOYMENT



- Easily deployed across U.S. and European data centers
- Built-in scaling through AWS with zero maintenance load
- Streamlined setup across environments and clients

BUILT FOR TEAMS THAT DO MORE WITH LESS

For this firm, **Graylog Cloud (hosted on AWS)** delivered modern log intelligence without the bloat of traditional SIEMs. Whether the task is helping a client prepare for an audit or tracking a performance issue in production, Graylog equips the team with visibility and clarity at every turn.

With Graylog Cloud, the team can support complex infrastructure and demanding SLAs—without dedicating their resources to managing logs.

[Explore Graylog Cloud >](#)

