



Education IT Provider Gains Centralized Developer Visibility and Secure Access Control with Graylog

COMPANY SNAPSHOT

Industry:

Education / IT Services

Headquarters:

United States

Company Size:

<50M USD Revenue

Core Capabilities:

Developer Enablement, Log Aggregation, Security Visibility

Deployment Model:

Graylog Cloud, AWS

OVERVIEW

For an education-focused IT services provider supporting applications across campuses and cloud platforms, managing log data used to be a challenge in itself. The organization needed a centralized logging solution that gave developers visibility into critical events—without granting direct access to servers or compromising audit requirements.

Graylog Cloud on AWS provided the perfect balance: cloud-native scalability, role-based access control, and real-time visibility that worked across diverse infrastructure.

THE PROBLEM

Like many organizations in the education sector, this provider operated with a lean infrastructure team and distributed environments. Their pain points were consistent:

- Logs were siloed across applications, cloud platforms, and on-prem systems
- Developers had to submit tickets for log data, slowing development and support
- Granting server access was risky and hard to audit
- Compliance demands grew, but visibility didn't

Without a centralized system, troubleshooting and investigations were slow. Developers were held back by process bottlenecks. And each audit cycle meant a scramble to track access and build reports from fragmented sources.

THE SOLUTION

By adopting Graylog Cloud on AWS, the provider replaced their patchwork of logging tools with a unified, scalable platform.

Developers could now access real-time logs through secure, web-based dashboards—no server credentials required. Graylog's built-in access controls and customizable roles ensured compliance without overexposing sensitive systems.

The AWS foundation allowed the team to deploy rapidly across environments and scale effortlessly as data volumes grew.

“Graylog empowers our team to work smarter. Developers can access logs without touching the servers.”

**— Director, IT Services,
United States**

Outcomes That Matter



CENTRALIZED ACCESS, NO INFRASTRUCTURE REQUIRED

- Logs from multiple systems and services now live in one secure platform
- Custom dashboards tailor access by role and team
- AWS deployment removed the burden of infrastructure management



FASTER DEVELOPER WORKFLOWS

- Developers no longer wait for log access tickets
- Real-time visibility accelerates debugging and support
- Saved engineering time across environments



COMPLIANCE AND CONTROL

- Role-based access keeps systems secure and auditable
- Teams maintain clear boundaries between production and development
- Report generation supports regulatory and internal reviews



SPEED TO VALUE

- Rollout completed in days, not weeks
- Graylog Cloud's intuitive interface required minimal training
- Onboarding new developers and services is now seamless

BUILT FOR MODERN EDUCATION IT

This provider didn't need more complexity—they needed clarity. **Graylog Cloud (hosted on AWS)** gave them exactly that: scalable log intelligence, streamlined developer access, and compliance-ready auditing, all with minimal operational lift.

Whether supporting learning platforms, student services, or administrative systems, Graylog enables faster action, smarter visibility, and safer collaboration.

[Explore Graylog Cloud >](#)