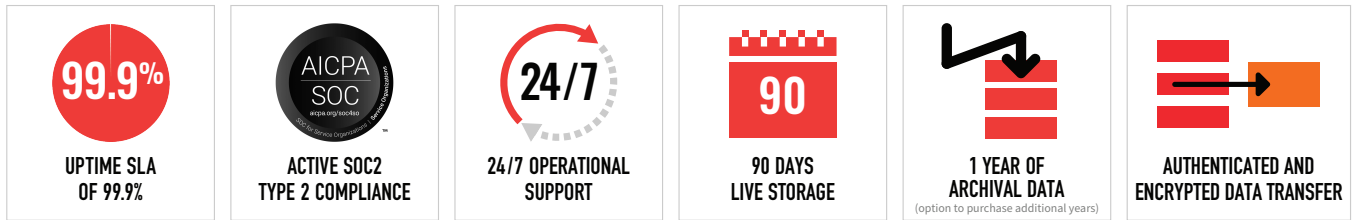


# GRAYLOG CLOUD FACT SHEET



## GRAYLOG CLOUD ISN'T A PRODUCT...IT'S AN EXPERIENCE

Our cloud-native solutions offer a powerful, flexible, and seamless experience without the added burden of infrastructure or operational costs. We are committed to keeping our secure, high availability cloud environment up to date with the latest product features so you can continue to use event log data to gain insight into the overall health of your IT infrastructure, systems, and applications, performance bottlenecks, unusual or suspicious activity, and potential cyber threats across your entire environment.

## ACTIVE SOC 2 TYPE 2 FOR YOU

We understand that data security is one of your top priorities when considering cloud solutions. That's why we sought out and earned SOC 2 Type 2 certification to test and verify the design and upkeep of our security controls, and ensure that when we transmit, store, maintain, process, and dispose of your data, it is kept confidential at all times.

## SLAS AND SUPPORT THAT GO ABOVE AND BEYOND

Enjoy the peace of mind that comes with the Graylog Cloud SLA. Our terms are stated clearly, like our commitment to 99.9% service uptime and 24/7 operational support, Graylog Cloud is designed to meet and exceed your workload requirements, establish clear and measurable guidelines, and adapt to your organization's evolving needs.

## EVENT LOG STORAGE

A Graylog Cloud instance can provide centralized live storage of event log data for up to 90 days, aligning with PCI DSS log retention requirements. Once your event logs are centralized and stored, Graylog Operations and Graylog Security can automatically aggregate your log data, quickly correlate disparate pieces of information to piece together potential performance issues or cyber threats and provide you with actionable insight you can use to resolve errors faster.

## EVENT LOG ARCHIVAL

The 1-year log archival capabilities of Graylog Cloud can help provide a glimpse into the state of your environment over a set period of time. Graylog Operations and Graylog Security can leverage archived log data to identify performance trends, audit security events, and pinpoint periods of high demand so you can make informed decisions.

## REALIZE VALUE QUICKLY

Graylog Cloud capabilities allow you to focus your investment on day-to-day analysis activities, and not physical infrastructure. We'll get you up and running in a few days so you can access and analyze your log data from anywhere at any time. From there, Graylog Cloud makes it easy to scale up or down to meet the needs of your business.